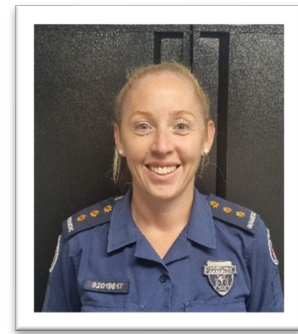


NSW Ambulance

Nominee's name: Natalie Boyd

Current Role: Acting Duty Operations Manager, Taree



Natalie Boyd is the Acting Duty Operations Manager with NSW Ambulance, based in Taree, where she leads with dedication and compassion. With over 13 years of service, Natalie has consistently gone above and beyond her role, offering both critical care on scene and unwavering support to her team across the Manning Cluster.

Since joining the region in 2016, Natalie has played a pivotal role in major incidents, including the Morellan train crash, bushfires, floods, and most recently, Cyclone Alfred. She not only provides lifesaving care but also ensures the emotional wellbeing of all staff, often following up personally after traumatic events. Her presence at emergency council meetings and inter-agency training reflects her commitment to preparedness and collaboration.

Natalie is deeply engaged with her community, volunteering as a presenter for road safety initiatives like Hannah's Blue Butterfly campaign and the Traffic Offenders Intervention Program. She also shares her knowledge through health workshops and committee presentations.

Respected for her tireless work ethic, leadership, and empathy, Natalie's selflessness and resilience—especially during challenging times—have earned admiration from colleagues and community members alike. Her lasting impact and commitment to service make her a truly deserving nominee.